## **System Requirements for Attendees**

# https://support.citrixonline.com/en US/webinar/help files/G2W010003?title=Sy stem+Requirements+for+Attendees

You can easily attend a session from anywhere, anytime using a compatible computer or mobile device!

### Join by downloading on Windows or Mac

To get the most out of GoToWebinar, you can download and install the full-featured desktop software on your Windows and Mac computer.

You can also check your system's compatibility automatically, or visit our Get Ready for Your First Webinar page.

Windows 7 – Windows 10

Operating system Mac OS X 10.9 (Mavericks) – 10.12 (Sierra)

Google Chrome v34 or later

Mozilla Firefox v34 or later

Internet Explorer v8 or later Web Browser

> Microsoft Edge v12 or later Apple Safari v6 or later

Internet

1 Mbps or better (broadband recommended) connection

GoToWebinar desktop app Software

JavaScript enabled

2GB or more of RAM

Hardware Microphone and speakers (USB headset recommended\*\*) if unmuted by the

organizer

## Join from a web browser (no download required)

Using the GoToWebinar Instant Join app, you can join webinars entirely within your web browser (rather than installing and using the GoToWebinar desktop app

Mac OS X 10.6 (Snow Leopard) – 10.8 (Mountain Lion)

Operating system Linux / Ubuntu

Google Chrome OS (Chromebook)

Mozilla Firefox v34 or later Web Browser

Google Chrome v39 or later

1 Mbps or better (broadband recommended) Internet

3G connection or better (WiFi recommended for VoIP audio) for connection

Chromebooks

Software None

Hardware Microphone and speakers (headset recommended\*\*) Note: You will only need this if unmuted by the organizer.

\*\*Note: Most devices have built-in speakers, but you will get much better audio quality while using VoIP if you use a headset. You can also use your phone to dial in to the audio connection.

#### Join from iOS

You can use the GoToWebinar app for iOS to join webinars while on the go!

Operating system iOS 9 or later

iPhone 4s or later Device

iPad 2 or later

Internet

connection

3G connection or better (WiFi recommended for VoIP audio)

Software Free GoToWebinar App from the App Store

Microphone and speakers (headset recommended\*\*) if unmuted by the Hardware

organizer

### Join from Android

Download the GoToWebinar app for Android to schedule and join webinars while on the go

Android 4.1 (Ice Cream Sandwich) or later

Operating system Note: Some features offered on the Android app are only available for

Android 5.0 (Lollipop).

Internet

connection

3G connection or better (WiFi recommended for VoIP audio)

Software Free GoToWebinar App from the Google Play Store

Microphone and speakers (headset recommended\*\*) if unmuted by the Hardware

organizer

### Join from Windows Phone

The GoToMeeting app for Windows Phone allows you to host and schedule meetings while on the go, as well as attend meetings and webinars.

Windows Phone 8 or later Operating system

Windows 8 RT or later

1 Mbps or better (broadband recommended) for computers Internet

3G connection or better (WiFi recommended for VoIP audio) for mobile connection

devices

Software Free GoToMeeting App from the Windows Store

Hardware Microphone and speakers (headset recommended\*\*) if unmuted by the organizer

<sup>\*\*</sup>Note: Most devices have built-in speakers, but you will get much better audio quality while using VoIP if you use a headset. You can also use your phone to dial in to the audio connection.